

MEMORANDUM OF DEMANDS

TO: Rhodes University Senior Management

FROM: Student Representative Council

BACKGROUND

As the SRC, we have raised the concerns the Student Body of Rhodes University brought to us regarding the deterioration of some aspects of the University. We have compiled evidence to justify the demanding we are tabling for the attention of the University Management through the Thuma Mina Report. The Thuma Report was submitted to University Senior Management and the Rhodes University Student Body. The Memorandum of Demands is structured in a realistic approach that has three phases: Short-term (Urgent), Medium-term (Orange) and Long-Term (Red). In terms of deadlines, the Short-term goals should be done by 10th of July 2023. The Medium-term goals must be completed by 1st of August 2023 and the Long-term goal must be completed by 14th of October 2023.

2023
Representing Leaders

SHORT TERM GOAL

DE BEERS HOUSE

- Is facing an issue of a loose handrail on the top floor of their south wing stairway as well as on the north wing stairway that is the middle floor; this is a safety hazard for the residents.
- windows in the top common room need repair.
- Windows are not working properly in rooms 38, 26, 3, 63, 73, 36, 8, 9 and 1
- The door hinges in rooms 13 and 53 need to be repaired.
- The main light needs to be replaced for rooms 37, 53, 38 and 69.
- Ablutions on the toilets are out of order.

GOLDSFIELD HOUSE

- Has problems with non-working windows, which has been an issue since last year.
- Some doors do not have operational door locks.
- The second guest bathroom in the house is out of order.
- Most of the house's toilets have an issue with the flushing system; thus, it needs to be replaced.
- Some rooms are not properly cleaned during vacation periods, and some rooms have ant infestations.
- The main door only operates for a limited amount of time during load-shedding and then stops working. Usually, Hi-tech security sits in the foyer for the duration the door doesn't work, but that has not been happening lately.
- Shower heads need to be replaced since most showers are out of order.
- The toilet in bathroom four isn't working.
- The tank closest to the DH needs a cover and a filter.
- Windows in multiple rooms cannot stay open or cannot be closed. The windows are physically fine, but they need the sliders to be replaced so that the windows can be opened and closed. The room numbers are as follows: 3, 4, 6, 12, 17, 18, 25, 26, 31, 32, 33, 37, 39, 43, 46, 53, 54, 55, 57, 58, 60, 61, 62, 63, 65, 70, 71,74, 76 and 80.

ROSA PARKS HOUSE

- Heater wires in some rooms are exposed. Plugs tend to spark and make noises in rooms.
- Some rooms have cracked ceilings and some rooms have mould.
- Intercom wires exposed on 3rd floor (Berlin).
- Walls have cracks and marks on them. Thus, they need to be patched and painted.
- The door latches, and door locks in some rooms do not work properly.
- There are leaking taps resulting in the wastage of water.
- Most showers are non-operational because of problematic showerheads.
- Only one PC working in the whole house.
- There are no emergency lights in bathrooms.

HILLTOP 9 HOUSE

- The laundry and study room lights are flickering (Reported in the second term of 2022 has still not been attended to)
- The first-floor bathroom lights timer is set at 10 seconds – needs to be extended to be reasonable time (reported in 2022 but has not been attended to).
- The emergency lights on all floors are not working (reported in 2022 still has not been fixed).
- The first stall's door on the third-floor bathroom has fallen off.
- The fifth-floor first shower is clogged.
- Heaters in a number of rooms keep falling off from the wall and are consequently hanging by the wires (Reported in 2022, has not been attended to).
- The vacuum cleaner is not working (reported in 2022 has still not been fixed).

HOBSON HALL

- Students have experienced food poisoning that may be a result of the neglected water tanks used by the kitchen. The water tanks are not regularly cleaned and harbour serious health issues for students. Also, G students are complaining about the odorous food trays, stained utensils and brown coloured water offered in the dining hall.
- Amongst these issues, windows in the student's rooms do not close completely, and some resort to using their clothes to block the cold wind entering their rooms during cold and windy days.

HOBSON NEW RESIDENCE

- The residence has various issues within their bathrooms, such as dripping taps, showerheads not working correctly, shower drain blockage and the lack of cleaning sanitary bins that cause a fly-attracting stench.

The new residence seems to have various problems with the quality of the equipment:

- Students complain that their doors rattle because of the poor quality
- The microwave plug is too short of reaching the wall outlet.
- Keys not locking doors,
- Lights falling from ceilings,
- Curtain rails falling from the wall,
- The residence does not have a clothing rail to hang clothing.
- Shower door locks are not closing.
- The front door handle loosened over time
- Additionally, the new residence does not have grey basins for students to use or shower mats. The residence also has a shortage of big bins to store water, with some available bins leaking. There is a need for drinking water tanks and tanks that capture rain closer to the residence.
- Hobson New Residence opened its doors at the beginning of the year and welcomed students despite the residence building having a 3-month warranty with the

contractors. However, the amenities are already impaired, causing distress to the senior committee and the students of Hobson New Residence.

LIVINGSTONE

Livingstone started the year by welcoming students to a freshly painted exterior and fumigated residence, as the residence previously had a rat infestation issue. However, the residence still has a backlog of issues unattended by the university.

There are various other issues, some noted by the maintenance but have not been attended to and these include:

- Corroding and mouldy shower heads,
- Damaged toilets that cause flooding,
- Damaged mirror in the bathroom
- Sanitary bins overflowing, attracting flies.
- At the beginning of the year, maintenance left the guest bathroom undone as they scraped the wall's painting and have yet to return to finish their job. The residence has an impaired microwave and one fridge for the residence as the other fridge was taken away and the residence is awaiting a replacement for this fridge. One fully functional washer and the other available washer leak and sometimes cause flooding in the laundry room (O). Additionally, some rooms have been missing lace curtains since the beginning of the year.
- Furthermore, the residence does not have a smoke sensor/detector (G). The fire alarm system must be physically triggered during fire drills. However, this is a very concerning safety concern; should a fire ensue, and no one initiates the fire alarm, the students may be put in a life-threatening situation.

MILNER HOUSE

- Milner has had an action-packed beginning of the year, welcoming first years with excitement and warmth. However, the residence faced some serious maintenance issues early in the year.
- During January, the residence experienced flooding from the 3rd floor to the common room, causing damage to the residence's common room. O The floorboards are rotten and are swelling up due to the flooding. The common room was attended to; however, the damaged walls were painted over, indicating an incompetent job of repairing the damage. The flooding affected the lighting at the entrance of the common room, which is yet to be fixed. The warden resorted to make-do lights because of this problem.

Other various maintenance issues in Milner include:

- A shortage of washers (only one is operating),
- Leaking taps, broken tiles, corroding sinks, and rooms needing repainting,
- Stair banner is falling off.

DESMOND TUTU HALL

AMINA CACHELIA

- Upon our evaluation of the residence, this was the accumulation of the maintenance issues encountered by the student leaders of Amina Cachelia.
- The alarm system attached to the entrance door does no longer work and the fire sensors do not work.

The second floor/ corridor has the following issues:

1. The shower heads need to be replaced.
2. And the toilets over a period of time experiences toilet blockage which hinders the students when it comes to using them.
3. Room 1 and 52= door handle needs to be fixed.

The third floor/ corridor has the following issues:

1. The shower in the middle is not functional
2. Room 56 door handle is broken.

The fourth floor/ corridor has the following issues:

1. Door handle dysfunctional in the bathroom.

The fifth corridor has the following issues:

1. The lights in the corridor are not functional.
2. Shower heads are not functioning properly.
3. Not enough ventilation in the bathrooms
4. Door handles that are dysfunctional = Room 39, 41.

The sixth corridor/ floor has the following issues:

1. Door handles that are dysfunctional are: Room: 81, 83, 78, 79, 75, 77.
2. Fused light in the bathroom
3. Broken window.
4. Door handles needs to be fixed in the bathroom.

The Amina Cachelia house does not have vacuums and there are no emergency/ load shedding lights installed.

CULLEN BOWLES

The A section has the following dysfunctions:

1. The water pressure is low for flushing and showering.
2. Taps that are responsible for regulating cold water are not working.
3. Second floor bathroom does not have a lid for the toilet dispenser
4. No light in the bathroom.
5. Two fused lights in the corridor
6. Toilet lid is broken.

The B section has the following dysfunctions:

1. Fused light in the bathroom
2. No shower curtains.
3. Corridor lights are not working
4. Condom dispenser is broken
5. Shower cap is broken.
6. Leaking toilet.

The C section has the following dysfunctions:

1. Toilet lid missing in both bathrooms.
2. Fused light on the first floor.
3. Window handle is broken in the bathroom.
4. There are no curtains in the showers.
5. Corridor lights on the second floor are not working.

The laundry room needs serious intervention due to the lack of ventilation; the ceiling is moulded and the room becomes very stuffy. Vacuums are not working to their best of ability. The Cullen Bowles residences functions with one washing machine and the dryers are not functioning well because it takes way too long to get damp clothes to dry up.

MARGARET SMITH

The first corridor/ floor has the following issues:

1. Guest bathroom is disabled (unable to flush).

The second floor has the following dysfunctions:

1. The bathroom has one toilet that is not working.
2. A falling light.
3. A fused light in their bathroom
4. A faulty shower head in the first shower.
5. Second toilet is not working

The third floor/ corridor has the following dysfunctions:

1. The bathroom light has fused.

The fourth floor/Corridor has the following dysfunctions:

1. Two fused lights in the corridor
2. The second toilet is disable.
3. The fourth shower's light has fused out.

The issues faced by Margret Smith House are issues that can be quickly fixed however the backlog of getting these issues fixed is has caused them to worsen. The ceiling issues faced by the student in room 68 is the most pressing issue because the student occupying that room need to experience the luxurious Rhodes University has to offer.

ELLEN KUZWAYO

Ellen kuzwayo was the last residence we visited regarding the Thuma mina project. We were welcomed by the majority of the house committee and all three sub-wardens were present including the warden, Clarris Madgza.

The first corridor/ floor has the following dysfunctions:

1. The entrance door does not close properly.
2. The tap in the kitchen situated on this floor does not work.
3. There is a fused light.
4. The toilet for a differently able persons does not work.
5. Room 18 has a broken chair.

The Second corridor/ floor has the following issues:

1. Three fused lights
2. Room 1 and 2 have broken door handles.

The third floor/ corridor has the following issues:

1. Two lights in the corridor does not work.
2. Curtain rail is not installed in room 56.
3. All three shower heads do not work properly.
4. The second toilet does not work.

The fourth corridor/ floor has the following issues:

1. The bin's lid for trash is broken.
2. The middle toilet does not work due to leakage.
3. Three corridor lights are not working.
4. Room 31, 27 = Door handles are faulty.

The fifth corridor/ floor has the following issues:

1. Room 88= The door is swollen.
2. Fused light in the corridor.
3. The middle toilet does not work.
4. Corridor light is broken.

The sixth floor/ corridor has the following issues:

1. A light fused in the bathroom.
2. The taps in the bathroom are too tight to use.
3. The corridor has three fused lights.

ALLEN WEBB HALL REPORT

WINCHESTER

- The backyard has not been cleared yet and this has put students in danger because there has been a snake that was spotted in res which most probably came from the bushes at the back yard. This is also a matter of agency as Winchester will be hosting a hall braai on Saturday and would like to make use of the backyard.

CANTERBURY ANNEX

- Students complain that they do not have enough re chargeable lights to be used during load shedding as they only have them only in the stairs and not in the corridors.

BEIT HOUSE

- Head lights are not working or faulty in rooms 36, 59, 62, 15.
- Lamps need to be replaced in rooms 42, 69, 59, 7.
- Plugs are not working in rooms 70 and room 5.

- Blocked sink in room 37.
- Faulty window in rooms 7, 5, and room 75.
- Headlight not working on 2nd floor kitchen.
- Old wing (1st, 2^d and 3rd floor) shower heads need to be replaced.
- Third floor new wing has a faulty shoer head.
- House is impacted by the leaking drains of

CHARLOTTE MAXEKE

Barely functional fire alarm, needs to be fixed.

Issues

- Shower heads not working across rooms 7, 19, 21, 22, 44
- Toilet not flushing across room 33
- Fused light bulbs in the corridor of room 9 and room 12.
- Fused light bulbs in the corridor of room 16 and room 17.
- Faulty windows in room 37 and across room 33 shower.
- Broken window in the corridor of room 35 and room 36
- Laundry plugs do not work
- Leaking sewer and drainage pipes, leading to Beit house.
- Fire alarm does not work.
- The drainage problems have been reported by the house warden to maintenance.

ORIEL HOUSE Report

- Many rooms do not have working heaters
- Leaking ceiling in of the sub warden's room
- Fire alarm doesn't work properly

Dining Hall Report

- Ceiling has a hole.

MIRIAM MAKEBA HALL.

CHRIS HANI HOUSE

- Door locks are not working for certain rooms (room 53&39)
- Emergency lights in bathrooms are not working.
- Socket wires were left hanging out (room 8&4)
- Roof gutters are blocked.
- Roof leakage in top floor bathroom
- No soap holders in showers cubicles
- Shortage of hand soap in bathrooms
- SOS panic button near the residence is not functioning.

ENOCH SONTONGA HOUSE

- Fridge is not functioning.
- Shower heads and shower curtains need to be replaced.
- Windows in the first-floor common room are falling apart.
- Front door (entrance) does not properly close.
- Not all emergency lights function properly.
- Water Vacuum does not function properly.
- No water tank that is directly connected to the house.

WALKER HOUSE

- The bathroom windows are rusting and need cleaning.
- Toilet stalls do not have locks.
- Toilet flushing handling do not function properly.
- Water pump into res bathrooms is not working.
- Emergency lights in common room are not working.
- Shower heads need to be replaced.
- Broken sink (Room 33)
- Keys for the laundry room are missing.
- The Balcony drainage system is blocked.
- Ceiling has caved in and is leaking (3rd Floor)
- Bees in ceiling and termites in a number of rooms
- Roof gutters are clogged with dirt and plants.

THOMAS PRINGLE HOUSE

- Toilet flushing handles are not working.
- Shower curtains need to be replaced.
- Complaints on requisition processes taking too long
- Sewage pipes are bursting.
- No smoke detectors
- Security: door battery easily goes flat

- Bigger sanitary bins needed.
- Emergency lights in the basement do not work.

NELSON MANDELA HALL

- Entrance hall Hanging lamp is broken Entrance hall
- Entrance hall Electrical box to tends make concerning noises Entrance hall
- Corridors and rooms Doors and door handles are cracked, old or worn. Throughout the house e.g. common room doors. 2
- Bedrooms Hole in the door Bedrooms e.g. room 13 14 Bedrooms Wardrobe base coming apart Bedrooms e.g. room 13
- Bedrooms Wall socket causes electrical sparks Bedrooms e.g. room 13
- Bedrooms Leaking ceiling Bedrooms
- Bathrooms Showers clogged-up, creating a pool of water that is not easily drained. Showers
- Bathrooms Bathroom cubicle door handle is broken. Cannot lock the cubicle once inside. Main house right-hand side bathrooms.
- Bathrooms Showers are missing drain grids. Therefore, there is currently an open hole in the floor of the shower. General case throughout the house and annexes.
- Bathrooms Door frames eroded. Main house right-hand side bathrooms.
- Bathrooms Ceiling trap door missing, leaving a hole/opening in the ceiling. Main house left-hand side bathrooms.
- Bathrooms Shower heads are old and thus partially blocked i.e. do not release water freely. Throughout the house. 3
- Bathrooms Water channeling to the showers is strained, as the showers cannot all be used simultaneously, without water being stopped in the other showers. Throughout the house e.g. right-hand side bathrooms.
- Bathrooms 1 Toilet does not flush, even on days when there is water. Main house right-hand side bathrooms.
- Bathrooms Only 2 out of the 3 showers work. Main house right-hand side bathrooms.
- Bathrooms 1 shower only releases hot water and not a combination of hot and cold water. Main house right-hand side bathrooms.
- Bathrooms Showers covered in layers of grime and soap scum. Through the entire house.
- Bathrooms All bathrooms through the house and annexes do not have soap in the soap dispensers. Main house, annexe 1 and annexe 2 bathrooms.
- Outside (Back) Down-pipe water outlet is not channelled and thus comes out onto the grass creating a pool of water next to the washing lines. Between back veranda and washing ling gate.
- Outside Lighting No lights in the backyard during loadshedding. This is especially dangerous because of its proximity to the perimeter and stream area. Quad area between the main house and annexe 1.
- Outside Lighting No lights in the front of the house during loadshedding. Between Annexe 2 and the main house.

- Security No security patrolling behind the house, in the area next to the perimeter/ stream. Only 1 security guard is the entire Nelson Mandela Hall. We need a dedicated security guard to patrol the back of the house and stream area. Behind annexe 1.
- Security Very dim lighting at the back of the house. This area needs flood lights to deter intruders. Back of house lighting.
- Security Reeds are very dense and very tall, making it difficult to deter or identify intruders. Back of house gardening.
- Security Fence needs to be reinforced or expanded to ensure complete protection for reses along the perimeter. Back of house security.
- 48 Corridors Fire alarm broken. The fire alarm does not work and speaker is physically broken. Annexe 1.
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SOLOMON MAHLANGU HALL'S MAINTENANCE REPORT

ADAMSON HOUSE:

- They need new shower heads and pipes. The showers are always leaking.
- Some of the toilets do not have efficient flushing systems. The latch doesn't go up.

ATHERSTONE HOUSE:

- Their showers are broken.
- There are no/broken latches on doors in bathroom cubicles and shower doors.
- Plugs in some rooms will stop working for days.

NEW HOUSE:

- They kindly requesting for a new computer as they only have one computer amongst 125 students.
- 5 desks with 4 chairs per table to create a study room. They are willing to trade some of the sofas as we have a surplus and they are not functional.

ROBERT SOBUKWE HOUSE:

- There are no issues concerning maintenance all their requests were fulfilled. They are currently fixing their geysers/boilers.

HUGH MASEKELA HALL

SISULU HOUSE

ATLANTICA

- First bathroom door does not have a handle.
- 3 of the bathroom lights do not work.

FUJIAN

- First bathroom is leaking.
- Second bathroom door handle is removed, and the seat is not placed properly.

AJRIBA

- Shower pressure is low.
- One of the toilets does not work and 2 toilets do not flush.

ISLAND OF MOTUNUI

- Middle toilet does not work.

HILLTOP 7 HOUSE

PLUTO & BLACK HOLE CORRIDORS

- 2 Toilets leaking water in each (total = 4)
- ALARM SYSTEM: not functional and sometimes sounds without reason or cause.
- SINKS : both in Laundry room is leaking water

HILLTOP 8 HOUSE

- BATHROOM DOOR : ground floor not functional
- LEAKING TAP, results in no water in the Kitchen.
- RES DOOR PROBLEM : Battery does not work (magnetic)
- FIRE ALARM: Gives false alarms, the fire exist rooms don't trigger the alarm when opened.
- DOOR PROBLEM AND TOILET LEAK : LION CORRIDOR
- BLOCKAGE OF 1 SHOWER : LEOPARD CORRIDOR

CALATA HOUSE

- LAUNDRY ROOM : 2 WASHING MACHINE AND 2 DRYERS NOT FUNCTIONAL
- LAUNDRY ROOM : Problematic Lights (WALL STREET) -> TOILETS
- COMMON ROOM : Windows issues opening
- MOULD : Room 25 and 24
- WATER TANKS : Air logged – no water coming (Engineer required)

LILIAN NGOYI HALL

JOE SLOVO HOUSE

- Printer is not working and this is vital as students need to be able to print for university purposes.
- When washing machine is used, it releases water to the top bathroom (corridor 3).

CENTENARY HOUSE

- Second heater in the bottom common room is not functional.
- All the doors are not working.
- One working microwave for 69 residents. A second microwave is needed.
- Lights are not working in the bottom corridor.
- Showers are not working in the second corridor bathrooms.
- Lights not working and back up lights (corridor 2).
- Centenary House has not received smart TV.
- No toilet paper holder in the corridor 1 and 2 bathrooms.

RUTH FIRST HOUSE

None of the shower heads in corridor 2 are working.

- Heaters in many rooms are not working.
- Some shower heads in corridor 4 – spraying water everywhere.
- Guest bathroom lights – not working.
- Lower common room window is broken.
- Black vacuum cleaner is broken.
- Washing machine in lower laundry room is broken.
- Front door lock is loose – URGENT!

VICTORIA MXENGE HOUSE

- Shower heads
- Requisition problem
- Lights
- Loose Door handles

DROSTY HALL

GRAHAM HOUSE

Shower/Bathrooms

- G We have two showers that are not optimally functional in that they don't drain water at all.
- G On the 3rd floor we have a toilet that is not working – at all.

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Sewage pipes

- G We have a frequent problem of sewage pipes opening and water will run along the street which I believe becomes a hygiene issue.

PRINCE ALFRED HOUSE

Showers and Bathroom

- The three few showers downstairs do not drain.
- One toilet upstairs is out of order and has been out of order since last year.
The toilet door does not close.
 - There are leaking taps in the bathrooms.

Rooms

- There are leaking taps in the bathrooms.
- Computers in Res don't work properly.
- Room locks are malfunctioning they become loose and the key turns endlessly without it opening.

Study Room

- Computers in Res don't work properly.

Main door

- Handle is broken.

Roof

ALLAN GRAY HOUSE

Laundry room

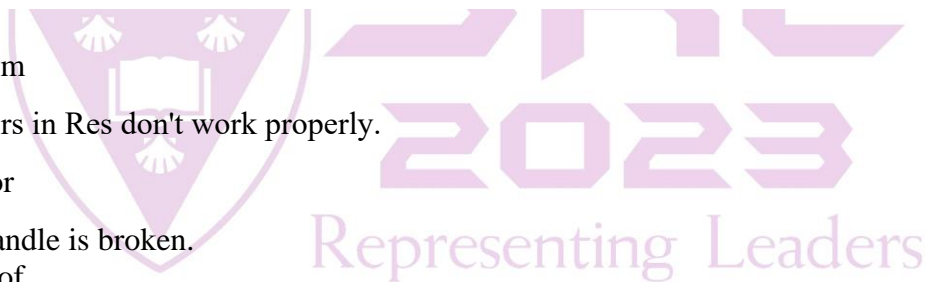
- One washer works for 84 students.

Bathrooms

- Shower heads need to be changed they spill water everywhere.
- Corridor 3 shower does not work
- Corridor 3 toilet does not work

Rooms

- some room taps do not work
- Window handle broken
- Door lock broken room 43
- Room 57 has a leak in the room causing the roof to have patches and it is rotting.



Room 44 has a wardrobe

FOUNDERS HALL INFRASTRUCTURE AND MAINTENANCE STATUS REPORT

COLLEGE HOUSE

- Bathroom lights
Bathroom lights 2nd floor at college house are not working at all students have to shower in darkness.
 - Alarm system
Alarm system constantly goes off early hours disrupting the students sleep.
 - Load shedding door implications.
Doors are unlocked during load shedding constantly putting students in danger.
- NB (The whole of the Founders hall respective residences are facing this concern)

MATTHEWS HOUSE

- Toilet Issues:
Matthews House has two toilets, one on each floor, and both have problems. One toilet does not flush properly, while the other is ineffective, leading to unpleasant odours and unsanitary conditions. This is a serious issue that needs to be addressed urgently to ensure the health and well-being of the residents.
- Shower Head Issues:
The shower heads in the bathrooms cannot be closed properly, leading to water wastage and mould growth. This is not only a serious hygiene issue but also a waste of resources. The shower heads need to be repaired or replaced to prevent further damage.
- Leaking Ceiling:
One of the rooms in Matthews House has a leaking ceiling. This poses a threat to the safety and comfort of the residents, as it can lead to structural damage and mold growth. The source of the leak needs to be identified and repaired to prevent further damage.
- Holes in Rooms:
Another room in Matthews House has holes that allow cockroaches inside. This is a serious health hazard and needs to be addressed immediately to prevent the spread of disease and ensure the well-being of the residents.
- Insufficient Equipment:
Matthews House has only one laptop, which is not sufficient for the needs of the residents. This can lead to delays and inconvenience, especially for students who need to complete their assignments. Additional equipment needs to be provided to ensure the smooth running of the house.
- Emergency lights
The emergency lights in Matthews House are not functioning during load shedding. This poses a significant safety risk to the residents, as they are unable to navigate the building

safely during power outages. The issue has been raised several times, but no action has been taken to address it.

- Outside lights

Overhead front door light has not been working for the longest of time causing darkness in front of the residence. Outside bright corner light by drinking water tank stopped working during the course of term 1.

- Electrical wall sockets

The wall sockets in each floor some student rooms wall sockets become ineffective and stop working as a result of tripping switch on the electrical circuit board.

BOTHA HOUSE

- Exit Door malfunction

The back exit door still bangs hard when it closes and it's destroying the wall around the door. There's been recent temporary repairs to the functioning of the door but it still needs further attention. The crack on the wall is also huge now, making that door very unsafe to use. If possible, the crack also needs to be fixed. One of the emergency doors doesn't have a magnet, that needs to be fixed.

CORY HOUSE

- In report to the latest status of the infrastructure and maintenance Cory house was renovated and some issues that were prevailing to them were resolved in due course as improvements and replacements of appliances were done and is still in a satisfactory condition with mentions of:
- Shower heads not working as optimally as it should for use of students in each floor.

OLIVE SCHREINER

- There's only one working for 87 students.
- There's no pump tank to flush
- They need extra bins for flushing
- There's sewerage smelling outside
- Fire alarm is not working
- Boiler keeps exploding
- There's a bathroom with no showers that are working

LILLIAN BRITTEN

- They only used R450 in their res funds and they were told they have ran out of res funds
- There is a scary room in the annex

- There is a room that has a window that cannot be closed properly
- There's a toilet that cannot be closed properly
- The taps in most rooms are not working

PHELPS HOUSE

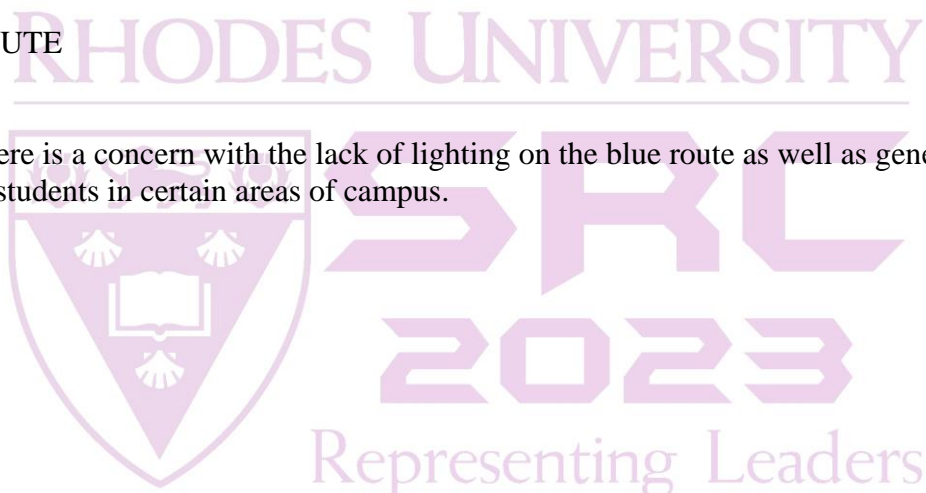
- The showers are not working properly
- There's a room with electricity problems
- The lights that are supposed to be used during load-shedding switch off early

JOHN KOTZE

- There is a complaint about cockroaches
- There are showers that are not working
- The load-shedding lights are few

BLUE ROUTE

- There is a concern with the lack of lighting on the blue route as well as general safety of students in certain areas of campus.



MEDIUM-TERM GOALS

DE BEERS HOUSE

- Only one functioning Washing Machine
- There is a broken ceiling near room 35
- Towel Rail needs to be either repaired or replaced for rooms 29 and 31
- Heaters not working in rooms 43,77, 70, 37, 42, 19, 42 and 55
- One washing machine is leaking, and only one is working

GOLDFIELDS HOUSE

- Only have one working PC for the entire house.
- Leaking showers resulting in water wastage.
- There is one old washing machine and one old dryer that need to be replaced.
- Curtain rails are damaged in most rooms.
- The lights outside the house are not working, namely, the ones above the Goldfields sign and the ones near the tank and the bin.

ROSA PARKS HOUSE

- The dungeon and the first floor have a mould problem.
- Dirty and torn curtains in most rooms
- Towel rails in rooms 17, 59 and 77 are broken.
- There is a drainage problem in showers on the third floor (Berlin).
- Both fridges in the house leak.

HOBSON HALL

- leaking ceilings and damaged floorboards.

- The floorboards at the beginning of the dining hall are lifting and swelling up. This is hazardous to students; safety as students trip and sometimes fall because of these floorboards.
- If left in this state, students may incur injuries that may have permanent health effects.

DINGEMANS HOUSE

- If student trip and fall, the broken tiles may cut them and cause bleeding, wounds, and scabs.
- There needs to be more laundry equipment. The residence houses 76 students; however, there are only one washer (one is malfunctioning) and one dryer, and the equipment is only used during the water ON days.

HOBSON HOUSE

- The residence needs kitchen and cleaning equipment as one microwave is malfunctioning (first floor) and only one functioning vacuum in the three-story building.
- The residence only has two working washers and a single dryer.
- Furthermore, the showerheads are old and malfunctioning, forcing students residing on the third floor to use one shower in each bathroom.

HOBSON NEW HOUSE

- The residence has a concerning ventilation problem, especially the bottom floor. This has corroded shower rails and moulding in some students; rooms.
- This raises hazardous health issue that may result in unfavourable outcomes if left unattended.
- The microwave plug is too short of reaching the wall outlet.

LIVINGSTONE HOUSE

- The common room, often used by students to study, has a hole in the ceiling. This matter is of great concern as a rat infestation issue previously terrorized the students and they anticipate another one because of the gaping hole in their common room
- Broken basin (Room 5)
- One fully functional washer and the other available washer leak and sometimes cause flooding in the laundry room

MILNER HOUSE

- The floorboards are rotten and are swelling up due to the flooding.
- The common room was attended to; however, the damaged walls were painted over, indicating an incompetent job of repairing the damage.
- The flooding affected the lighting at the entrance of the common room, which is yet to be fixed. The warden resorted to make do lights because of this problem.

AMINA CACHALIA HOUSE

- No proper ventilation in the bathrooms.
- Due to the lack of ventilation, the ceiling now has moulding building up.
- Windows on this specific corridor do not work meaning that students are unable to open them.

CULLEN BOWLES HOUSE

- No ventilation in the first bathroom.
- Leaking pipes in the bathroom
- There is leakage in the toilet.
- No ventilation in bathroom is causing moulding.
- Ventilation needs to be looked at.

- The exit light in this section is not working.
- The laundry room needs serious intervention due to the lack of ventilation; the ceiling is moulded and the room becomes very stuffy.
- Vacuums are not working to their best of ability. The Cullen Bowles residences functions with one washing machine and the dryers are not functioning well because it takes way too long to get damp clothes to dry up.

MARGRET SMITH HOUSE

- The bathroom has cracked tiles and the lights are falling.
- The laundry room is having a damp ceiling, both dryers are not working are not working in the second laundry room.
- One of their sinks has broken down.
- Room 68 has a cracked ceiling which causes leaking when raining and the student occupying this room does not feel safe nor well looked after.

ELLEN KHUZWAYO HOUSE

- The bathroom = Showers heads do not have enough pressure.
- The bin in this bathroom is broken.
- Moulding in the bathroom due to poor ventilation.
- The bathroom drains do not work properly
- Poor ventilation in the bathroom
- There is a foul smell coming through the drains it could be due to poor ventilation or pipes that needs to be changed.
- The drain of the first shower does not work.
- The bathroom experiences unexplainable leakage that comes
- The laundry room situated on this floor's ventilation fan's lid is broken which causes a noise when the ventilation fan is switched on.

BEIT HOUSE

- Leaking common room ceiling
- Heaters are not working in rooms 13, 19, 36, 75, 9, 64, 71, 30, 8.
- Roof leaking in room 19.
- Leaking tap in room 15\
- Second and third floor kitchens do not have microwaves.

CHARLOTTE MAXEKE HOUSE

- Microwave not working in Third floor
- Dripping tap in room 37
- Main house has two non-working and rusty microwaves
- Washing machine 1 and tumble dryer 1 are not working
- Third floor ceiling has a hole

CHRIS HANI HOUSE

- Residence Desktop computer is not working (IT Department has inspected it and has promised to come again)
- Broken sinks
- Limited number of working washing machines and dryers (1 machine and 1 dryer)

ENOCH SONTONGA HOUSE

- Sockets are short circuiting (Room 56 &26)
- No smoke detectors

- There are two rooms that have been marked as being inhabitable do to leaks from the roof and sink overflows (room 43&47)
- Roofs with windows without bars (Room 66,52,65&39)
- Warden's flat flooded with water.
- There is only one microwave in the house.

WALKER HOUSE

- Bathroom tiles are dislodged.

THOMAS PRINGLE HOUSE

- Termites in a number of rooms
- Couches in common room and chairs in academic common room need to be replaced.
- Bees in ceiling

NELSON MANDELA HOUSE

- MAIN HOUSE Outside (Front) Cracked flooring along main house front veranda.
Front of house veranda
- Outside (Front) Bird dropping along front and back verandas and windowsills Front and back house veranda
- Outside (Front) Vents along the ground are rusted. Front and back house veranda
- Entire house Wiring in the house is unstable. The wiring does not allow students to have their heaters on in winter, as this causes the main switch to trip. Throughout the house.
- Corridors Uneven/ caving flooring in corridors Main house corridors. E.g. entrance to the common room and next to Caitlin's room.

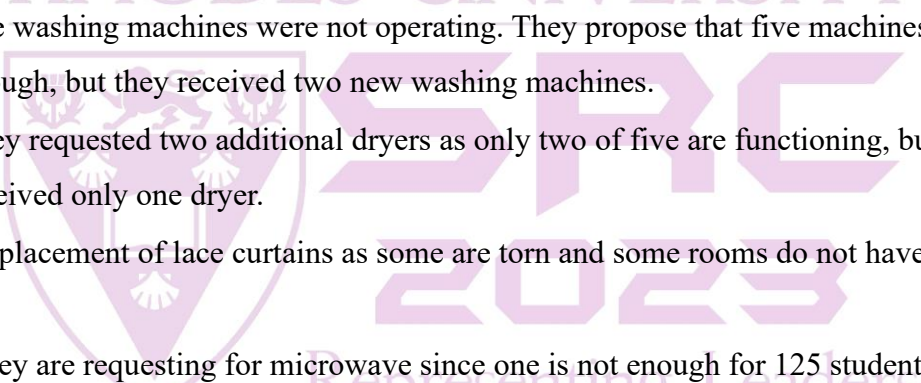
- Corridors and rooms Ceiling coming apart (peeling, damp, sagging or fallen off) Main house corridors and rooms e.g. room 13.
- Bedrooms Uneven/ caving flooring in rooms (peeling, damp, sagging or fallen off) Bedrooms e.g. rooms 13 & 14.
- Bathrooms Mould all over the walls and ceilings Both bathrooms in the house.
- Bathrooms Shower wall tiles have fallen off. Main house left-hand side bathrooms.
- Bathrooms Bathroom mirrors are desilvering (eroding). Throughout the house e.g. right-hand side bathrooms.
- Outside (Back) Large cracks and paint peeling along the bottom of the veranda wall. Back veranda.
- Outside (Back) Cracks all over the wall outside the bathroom next to the washing lines. Outside bathroom wall next to washing lines. 4
- Outside (Back) Broken wooden bench Between main house and annexe 1.
- Outside (Front) Mould along the walls on the outside of the bathrooms. The passage between annexe 1 and Guy Butler res.
- Security Students are uncomfortable with staying in the rooms facing the back of the house, due to security concerns. Annexe 1 back rooms
- Security Cannot open windows at night due to security concerns. The burglar bars on the windows have large openings, making it possible for someone to reach in and Bedrooms e.g. room 117 5 take something (e.g. laptop) through the window.
- Bathrooms Mould covers the ceilings and walls, creating a black layer. Bathroom 52
- Bathrooms Grime and mould along the shower doors and door frames. Bathroom
- Bathrooms No shower drain grids. Showers
- Bathrooms 3 out of the 4 showers are operational. The one Showers 6 with the curtain.

ADAMSON HOUSE

- Their Fridge needs to be repaired. It is leaking.

- They do not have a house geyser and the water takes time to get hot. Currently they don't have hot water even on water days and this is inconvenient since winter is approaching.
- They only have a single microwave in the house. We are requesting for a second microwave or at least it to be looked at, it may stop working soon.
- There aren't any tables for studying in our upstairs common room.
- They need new washing for the house, their machines are not working. They either need to be restored or repaired They are happy with either or.
- They need the old Television sets in our res to be removed.

NEW HOUSE

- 
- The washing machines were not operating. They propose that five machines would be enough, but they received two new washing machines.
 - They requested two additional dryers as only two of five are functioning, but they received only one dryer.
 - Replacement of lace curtains as some are torn and some rooms do not have them at all.
 - They are requesting for microwave since one is not enough for 125 students.

SISULU HOUSE

- Washing machine, A makes a disturbing sound when spinning.
- Washing machines are not working.

HILLTOP 7 HOUSE

- 3 dryers, 1 temporary one... these new dryers ones installed last year have only a single temperature while the old ones had many

- New washing machines have only one setting that doesn't allow for smaller loads (whereas the old ones were better and had more settings + options)

HILLTOP 8 HOUSE

- DRYERS : Problematic and sometimes don't work
- WATER PRESSURE : (LION AND SPRINGBOK CORRIDORS)

CALATA HOUSE

- MICROWAVE : Problematic
- LEAK : between stairs and toilets
- SHOWER CAPS : assessment required
- General Maintenance of the Common Room needed.
- Joe Slovo House
- Lack of chairs in the house.
- No Microwave (corridor 2).
- One washing machine is used by 104 students at Joe Slovo!!!
- Roof leaking.

CENTENARY HOUSE

- Only two working dryers.
- There is no Condom container.
- Dryer doesn't work in corridor 3.
- Roof leaking in room 69.
- Leaking roof in the top common room.

GRAHAM HOUSE

- Some of the basin taps are hard to turn.
- The ceiling in the common room needs repairs – it has holes that were obtained due to a flood.
- The washing machines sometimes leak water out when draining, this is due to the poor plumbing in there.
- One machine works.

PRINCE ALFRED HOUSE

- One washing machine is out of order there is only one machine working.
- laundry room doors won't close properly.
- Moulding in the room.
- Side shelves are broken
- Sink is broken in some rooms, almost falling over

COLLEGE HOUSE

- Drainage system is not working both 2 nd and 3 rd floor in a case of flooding the water is stagnant.
- Wifi connection issues in the corner room it does not feed internet connection meaning wifi does not connect.
- Computer issues from time to time and grievances communicated to IT in constant emails however still there is no response

MATTHEW HOUSE

- The common room fridge is not closing properly, leading to spoilage of food and wastage of resources.
- The printer is giving problems, leading to delays and inconveniences. These appliances need to be repaired or replaced to ensure the comfort and well-being of the residents.

- The reserve tank for water was installed last year but since the start of the year, Matthews house still experiences water off days whilst there's reserve water pumping in and out of the water tank.

BOTHA HOUSE

- Washing machines also need attention as they break down every now and then.
- Currently the house (of 67 students) is operating with one washing machine. (In previous year the respective houses of the Founders Hall were advised and assured that a house is supposed to be functioning with at least two washing machines)
- Wall Sockets are currently tripping in each floor causing uninhabitable use of

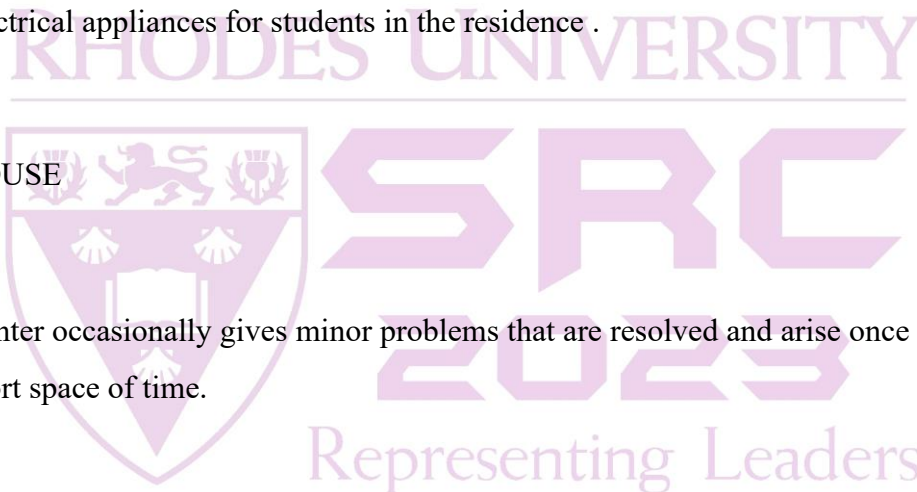
electrical appliances for students in the residence .

CORY HOUSE

- Printer occasionally gives minor problems that are resolved and arise once again in a short space of time.

OLIVE SCHREINER HOUSE

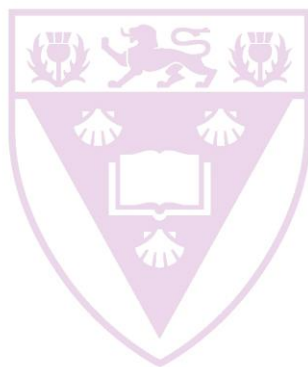
- Washing machines are not enough
- The washing line in the annex needs to be fixed
- There is leaking ceilings
- Ceiling is leaking
- Washing Machine needs to be fixed
- Bins are not enough
- Water tanks is not enough for students,.



PHELPS HOUSE

- Ceiling is leaking
- The bins are not enough

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LONG TERM

GOLDFIELDS HOUSE

- -Some carpets in the rooms are in a bad state

ROSA PARKS HOUSE

- Carpets in rooms 11, 12, and 1 have odour.
- Walls have cracks and marks on them. Thus, they need to be patched and painted.
- There are only two operational dryers in the whole house.

HILLTOP 9 HOUSE

- -Most mattresses are old and need to be replaced

MILNER HOUSE

- -The residence has loose tiles hanging from the roof and may fall on the balcony or a poor student. The warden has been reporting this issue, and the university has neglected her pleas

TRURO HOUSE

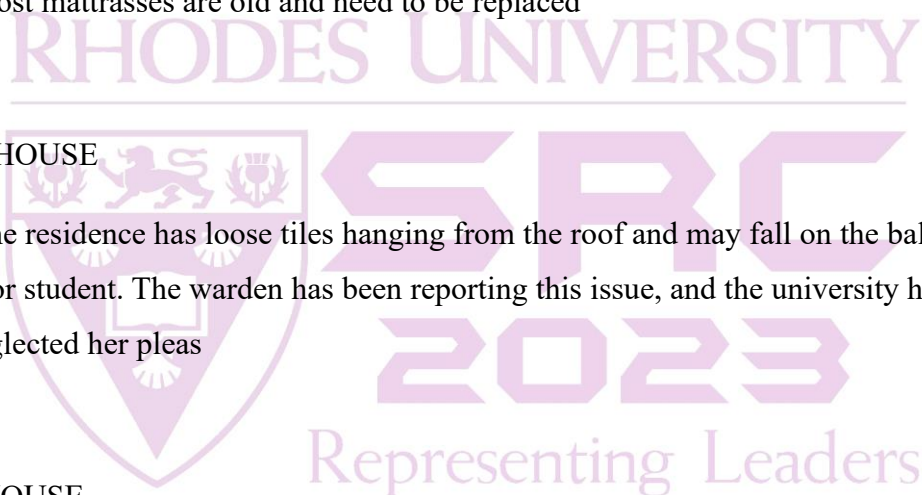
- Fumigation is needed.

CHRIS HANI HOUSE

- -Shortage of vacuum cleaners
- -Front door (entrance) needs to be vanished.

ENOCH SONTONGA HOUSE

- -Limited number of working washing machines and dryers (1 machine and 1 dryer)



THOMAS PRINGLE HOUSE

- -Limited working washing machines and dryers (2 washing machines and 1 dryer)
- -Kitchen needs maintenance

ADELAIDE TAMBO HOUSE

- Entire house Wooden window frames are worn/ deteriorating/ rotting. Throughout the house e.g. common room near sink.
- Entire house Wall paint bubbling and blistering Throughout the house e.g. entrance hall, bathrooms and corridors.
- Corridors Carpets along the corridors and entrance hall lifting/ bubbling up. Annexe 1 corridors.
- Corridors Carpet on the corridor stairs is torn. Corridor stairs, next to microwave.
- Bedrooms Bedroom walls covered in cracks Bedrooms e.g. room 117
- Bedrooms Cracked door frame. Bedrooms e.g. room 125

ADAMSON HOUSE

- They need new carpeting for their corridors
- The painting in the communal spaces needs to be done
- They need a sink to wash our clothes as a substitute for the machines that are not working.
- Carpet Fumigation in our passageways
- Certain common areas need to be painted.

ATHERSTONE HOUSE

There is a Wi-Fi connectivity problem on some floors, but mainly on ground floor. This has been a problem since last year.

HILLTOP 8 HOUSE

- Room 19, burnt carpet. It needs to be replaced.

GRAHAM HOUSE

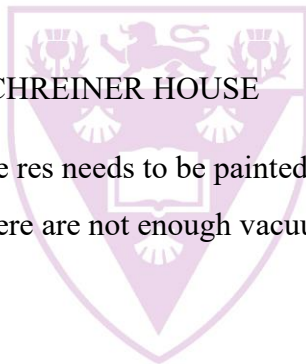
- Study Room wall needs painting
- Huge cracks in the walls
- Painting needed outside-Rooms have cracks in the wall
- -Floors are not secure

PRINCE ALFRED HOUSE

- Chipped paint on walls in Res and in the rooms.

OLIVE SCHREINER HOUSE

- The res needs to be painted.
- There are not enough vacuums.



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ACADEMIC FACILITIES

SHORT TERM

- Bathrooms in lecture venues and library venues [Eden grove, Barrat, Steve Biko Union, School of language.]
 - Fixing of the plumbing system – draining system.
 - Service of all fire extinguishers [mathematics department fire extinguishers last service date back to 2016 and in The Hanger Building.

MEDIUM-TERM

- Fixture of ceiling at the GLT and Education Department (MLT) , Sol Plaatjie

LONG-TERM

- Beginning transition of Steve Biko into Student Hub.

SPORTING FACILITIES:

SHORT-TERM

- Lighting on all the sporting grounds
- Making sure the bathrooms are up to standard and can be utilized.

MEDIUM-TERM

- The climbing wall for the mountain club and the rowing tank must be fully functional.
- Renovation of the shooting range

LONG-TERM

Renovation of all sports club house

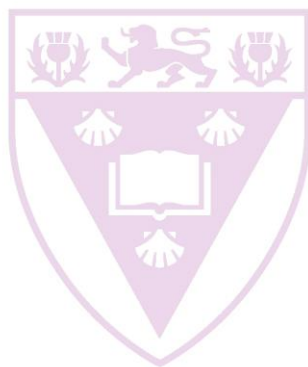
- Renovation of the St Peter's campus tennis court
- Access points for differently abled students to all sports facilities.

Oppidan facilities

- New built in microwave.
- Renovated study area.
- Oppidan bus shelter

- Extra security around bus shelter

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