

EWALLET INSTRUCTIONS

April 2016

EWALLET is only valid in South Africa

EWALLET is only for payments to individuals and not to businesses

EWALLET can be used instead of a CASH CHEQUE, especially where recurring payments are made to the same individual and for individuals who do not have bank accounts.



You can select to have an EWALLET card issued or it can be loaded to a valid cell phone number. Using EWALLET is safer in terms of the risk associated with cash Withdrawals.

Criteria for payment to a recipient is as follows:

- **Up to R3 000 – no ID/Passport required. You can load up to a maximum of R25 000 per month but not more than R3 000 at a time**
- **Over R3 000 and up to R25 000 – ID/Passport is required. The maximum load per month is R25 000**
- **Over R25 000 and up to R40 000 – ID/Passport and Proof of Address is required. The maximum load per month is R100 000**

For recurring payments to the same individual, the recipient would first need to withdraw / use all the money from the previous transfer before a next transfer can be effected

EWALLET CARD:

Where an EWALLET card has been linked, recipients can also purchase at any store (works like a debit card); and cash-back at POS (point of sale) transactions are also enabled.

The recipient does not have to withdraw all funds in a single transaction.

EWALLET via Cellphone:

If it is the very first time you are using eWallet dial *120*277# and select 1 to activate your terms and conditions.

You can purchase or withdraw at Pick and Pay or Spar
Go to the FNB Slimline machines at Pick and Pay (3) or Spar (1).
Have your pin and cell number to hand.

If it has been four hours since your pin was sent or you deleted it accidentally dial *120*277# to get your pin. If you have no airtime dial *130*277# to get airtime and then dial string *120*277# to get your pin. The airtime transaction will deduct R6 from your eWallet but will leave you with airtime in your bundle.

Enter your cell number and pin into the Slimline machine.
Receive a voucher and go to the tills (you can use any till) to purchase and or receive cash back.

You can withdraw at a FNB ATM. Please note that if your pin expires after four hours you can request another by dialing *120*277#. This enables you to withdraw later in the week if you so wish. Dial the string just before you wish to withdraw the cash).

- Go to the ATM with your temporary Pin
- If it has been four hours since your pin was sent or you deleted it accidentally dial *120*277# to get your pin. If you have no airtime dial *130*277# to get airtime and then dial string *120*277# to get your pin. The airtime transaction will deduct R6 from your eWallet but will leave you with airtime in your bundle.
- At the ATM select 'eWallet Services'.
- Enter your cellphone number and the temporary ATM PIN sent via SMS, and choose the amount of cash you would like to withdraw. The first withdrawal will not incur any fees.

You can buy airtime, data or electricity using your eWallet

- Using your cellphone Dial *120*277#
- Select 'Prepaid'
- Select 'Airtime', 'Data' or 'Electricity'
- For airtime or data, select 'Me' or 'Enter Number' to use a different cellphone number
- For Electricity, Enter the Meter Number
- Select the amount you wish to buy for
- Select 'Confirm'

List of ADTs , ATM's and Slimlines within the Makana Municipality

Site Name	Address	Town
Grahamstown Branch	102 High Street	Grahamstown X5
Peppergrove Mall	African Street,	Grahamstown X2
Rhodes University	Prince Alfred Street	Grahamstown
List of Slimlines within Makana Municipality	Address	Town
Peppergrove Mall	African Street,	Grahamstown X3
Spar	African Street	Grahamstown X1

CONTACT EWALLET CALL CENTRE ON 0875759405