



4 March 2013

Dear RUMed Provider

RHODES UNIVERSITY MEDICAL SCHEME (RUMed) MEMBERSHIP

We have noticed in the past few months that providers, particularly those outside of the Grahamstown/Port Elizabeth area, are experiencing difficulty in accepting the RUMed membership card.

To avoid any inconvenience to you as a provider and to our members, please note the following:

We are a registered closed Scheme, referred to as Rhodes University Medical Scheme by the Council for Medical Schemes. Our contact details can therefore be found on the Council for Medical Schemes' website. (www.medicalschemes.com) The Scheme was previously known as TEMS (Tertiary Education Medical Scheme).

Should you need any assistance in verifying member's details please do not hesitate to contact us on our customer care number 041-3954476 during office hours (Weekdays 8h00 to 16h30) or email us at rumed@providence.co.za.

Please do not hesitate to contact us should you require any further information.

Kind regards

Michelle Conradie

MICHELLE CONRADIE
RUMed FUND MANAGER