



# RUL News

Quarter 3

Volume 1, Issue 3



This has indeed been an extremely engaged period for all staff at the Rhodes University Library (RUL). In addition to ensuring the delivery of professional services to the Rhodes community, strategy development, quality of service, continuing professional development, human resources management and national professional engagement defines this period.

The LibQual online library quality survey conducted during 13-31 August 2012 was a success, which surpassed our expectations. The comparison between the 2005 and 2012 results show a significant improvement in the perceptions of the RU community towards the quality of service, information resources and the library as place. This affirmed that the new Library building and Faculty Library liaison model are serving to locate the library positively in the academic endeavor. However while we savour these results, concerns have been raised about the lack of awareness and proper use of the wide array of electronic resources available. Therefore we will be focusing on a concerted marketing and training campaign to ensure that the subscription-based electronic resources are optimally used by the RU community, especially the academics. I wish to acknowledge the sterling and creative work of the team that led this project.

This collection development & management workshop held on 17 September 2012 was attended by all professional library staff. The workshop was aimed at establishing an understanding of basic aspects of collection development & management, the supporting policy and guidelines, as well as the Information resources (IR) grant. The discussions took cognizance of the context in which the RUL functions as well as the various industry trends such as patron driven acquisition (PDA) and demand driven acquisition (DDA). As this is a key responsibility of librarians, it is critical to regularly revisit collection development patterns and trends to ensure the continued development of core balanced collections.

The successful migration of the SEALS consortium libraries to the III SIERRA next generation library management system during September-October 2012 may be attributed to professional collaboration and collegiality. I would like to acknowledge the efforts of the RU ITD especially Jonathan McKeown who together with Ms Allwright worked across time zones with the III team (US-based). The level of support and professionalism displayed is to be commended.

By the end of November 2012 task teams were able to present their identified strategies to all staff. The e-Strategy, Staff Development, User Services and Marketing strategies, as well as the RUL Culture Statement will be collated into a single document that will be aligned to the RU Institutional Development Plan (IDP). The level of interaction, inclusion and participation augers well for taking these strategies forward in 2013 as staff were able to experience the dynamism of participative engagement.

I wish to congratulate staff members for their various achievements during the course of 2012! I also wish to thank you for your willingness and openness to engage with the various ideas and processes proposed during this year. It has indeed been an exciting, challenging and fulfilling year which was made possible by your support and involvement. Happy holidays and best wishes for 2013!

Ujala

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## Retrospective Digitization of the Theses and Dissertation

In May 2011 the RUL embarked on a retrospective theses digitisation project. This project is aimed at creating a complete set of digital versions of Rhodes theses (submitted in completion of Masters and Doctoral degrees) prior to implementing an institutional requirement for submission of theses in digital format for placement on the Rhodes eResearch Repository.

Thus this project involves scanning, checking and creating digital transcripts of all theses dating back to the 1920's. This will result in a total of 4370 theses. Since May 2011 approx. 1300 pre-2006 theses have been completed. The project should realise its goal before the projected deadline of August 2014. To date there are 2320 theses in the Rhodes Repository.

### Rhodes eResearch Repository (ReRR)

There are currently 4141 items/records in the ReRR, during 2012 alone 1816 new items have been added. The items created include new theses and dissertations, research articles, inaugural lectures, conference proceedings, images and videos.

#### Records created and added to the ReRR from:

2005 – 2009: 1527

2010 : 328

2011 : 470

:1816

Roelien Clarke

### Jazz Heritage Project



Maxine McGregor has provided an initial sample, in the region of 600 pages, of her late husband's archive of press clippings, images and posters. The RU Library staff supports the efforts of the Cory Library in this project. They are responsible for meta-data verification and setting of standards

for the various object formats. There are currently 366 records in this collection. The Chris McGregor Jazz Collection is closed, until Cory has finalised the license agreements of this donation.

Chris was born on Christmas Eve, 1936, in a Church of Scotland Mission, in Umtata, Transkei Province, South Africa. As a boy he was exposed to a mixture of western music, mostly church hymns, and the ethnic chants of the Xhosa people. He studied 'classical' music at Cape Town University and, in defiance of apartheid, jammed with black musicians at night. He played with pianist Dollar Brand (Abdullah Ibrahim), tenor saxophonist

Cup ' Saucer N'Kanuca, alto-saxophonist Kippie Moeketsi, bassist Johnny Gertze and drummer Makaya Ntshoka.

Playing at the Morake Jazz Festival he heard a sixteen year old trumpeter, Mongezi Feza, who was to become a member of the Blue Notes that Chris formed in 1962. The line-up was completed by alto-saxophonist Dudu Pukwana, tenor saxophonist Mick Moyake, drummer Louis Moholo and bassist Johnny Dyani, all black. The Blue Notes mixed South African rhythms with free improvisation, an unprecedented fusion that created a completely original, unmistakable style. Chris McGregor died in May 1990 while he was still in exile.

Roelien Clarke

## Fire Fighting Course 21–22 August 2012



I attended the Elementary fire fighting course which covered the following:

- Chemistry of combustion
- Causes and precautions of fire
- Extinguishers
- Fire fighting equipment
- Practical fire fighting

## LIASA AGM (23 August 2012)

Attended by Ujala, Nicolene, Sindi, Anelisa and I.

### Chairman's Report

Chairman, Busi Mbiyo, reported on triumphs and trials of BEC:

- ◆ Isolation of the Eastern Cape
- ◆ Distance
- ◆ Highest increase in the 2011 membership drive

### Treasure's Report

- ◆ Proper account of monies spent
  - \* Accountability & transparency

### Election of BEC 2012-2014

Chair

- ◆ Mathew Moyo (Fort Hare)

Chair Elect

- ◆ Zuki Maya (Fort Hare)

Secretary

- ◆ Sindiswa Cingo (Walter Sisulu University)

Public Relations

- ◆ Lwandile Dastile  
(Dep of Sport, Rec, Arts & Culture, Eastern Cape)

Treasurer

- ◆ Nomgcobo Spondo (Makana Municipality)

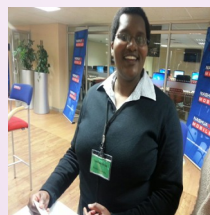
### Higher Education Library Interest Group (HELIG)

Steering Committee

- ◆ Fort Hare (Norbert Chitsamatanga)
- ◆ NMMU
- ◆ Rhodes University (Thandiwe Menze – Convener)
- ◆ Unisa (Caroline Moshesh)
- ◆ Walter Sisulu University (NozukoMatiwane)

## Out of the e-Box Symposium: e-Strategy Marketing & Training Event UP Library Services

The University of Pretoria (UP) Library Services hosted a month-long e-Strategy marketing and training event during September. The principal focus of the event would be on "mobile library services". The University of Pretoria Library Services



is considered the premier in the formulation of an e-Strategy.

I was privileged to attend the two-day "Out of the e-Box Symposium: e-Strategy Marketing and Training Event" held on the 19<sup>th</sup> and 20<sup>th</sup> of September 2012, in the Carnegie Centre for Library Leadership and Training on level three of the Merensky II Library on the Hatfield campus of the University of Pretoria. Present at the Symposium were staff of the UP Library Services, UP academics, UP students, as well as the wider library and information science (LIS) community.

The programme covered diverse topics, ranging from "Africa is mobile – so what?" to "Designing meaning learning at a time of information overload". In essence, the Symposium sought to spotlight ways in which information professionals may make use of cutting edge technology to full capacity.





Four Rhodes Library staff (U Satgoor, R Clarke, D Martindale and E Shepherd) were privileged to be able to attend the Berlin 10 Open Access Conference and several of the pre-conference workshops.

This is the first time Library staff have been seriously involved in discussions around the growing open access (OA) movements, which are fast becoming a part of the mainstream consciousness with regard to academic journal publishing, the open availability of research and new concepts of evaluation of impact. These questions and many others were raised at Conference, which was held in Stellenbosch, South Africa from 6-8 November, 2012. This year's conference marked the first time the meeting was held in Africa, making it possible for strong turnout from throughout the continent—two-thirds of African countries were represented.

The 270 delegates were from all over the world and represented a range of stakeholders—policymakers, researchers, research funders, publishers, higher education administrators, and librarians. Throughout presentations and discussions, participants were encouraged to think globally and take bold collective actions to advance the open agenda.

In his opening remarks, Professor Russel Botman, rector and vice-chancellor of Stellenbosch University, noted his support for Open Access through its connection to African development. He explained, "If we want to accelerate the development of Africa, we must embrace Open Access." Furthermore, "if knowledge is the currency of our time, then Open Access is a redistribution mechanism."



In her keynote speech, Ms Máire Geoghegan-Quinn, European Commissioner for Research, Innovation and Science from the European Commission, continued to focus on the global importance of OA to facilitate knowledge production and consumption. She noted that "Open Access spurs innovation, generates jobs, and creates wealth" and that, "knowledge is increasingly being produced, not just in the established industrialized economies, but worldwide." She concluded, "Any differences or problems are about *how* we achieve open access—we are all agreed that open access is definitely the way forward."



Lars Bjørnshauge, director of [SPARC Europe](#), challenged attendees to push for real change. His message: "The traditional system of scholarly communication simply does not work, and it is time for stakeholders to aim to radically change the system of scholarly communication. He pushed the OA publishers in the room to "stop flashing your impact factors" and instead focus on new ways to consider value and impact such as [altmetrics](#)."



Professor Tom Cochrane (Queensland University of Technology in Australia), Dr. Tom Olijhoek (SURF Foundation) and Dr. Cameron Neylon (PLOS) reiterated the need for new measurements, particularly at article-level. The latter noted: noted, “It’s not about where you publish, but who you reach.” He stressed that it is time to change measurement of impact to reflect reach and use, not simply citations.



The African context was addressed by Dr. Williams Nwagwu, lecturer at the Africa Regional Centre for Information Science in Nigeria, who emphasized that Africans should contribute to the growing body of OA literature. “We need information exchange, not just information transfer. We need Africans to be participants and contributors [uploaders], not just OA downloaders.”



Another African perspective was provided by Ms Michelle Willmers, program manager of the Scholarly Communication in Africa Programme who stated that there are less than 300 universities in Africa serving more than 900 million people in 54 countries. She shared an illustration of a growing “mountain” of scholarly exchange in teaching and research, yet only the tip of this mountain is included in traditional OA repositories and programs. She emphasized that scholarly communication occurs across all of these layers and in various types of artifacts—email, conference proceedings, teaching materials.



Carlos Rossel, publisher for the World Bank, spoke of his initial reluctance to face OA but explained how he soon became an advocate for the World Bank to shift to an OA model of publishing since it was clearly linked to their organizational mission to eliminate global poverty. The organization as a whole has embraced openness in connection with transparency and accountability.



Heather Joseph, executive director of SPARC, closed the conference with a few final thoughts. She distilled discussions into a few key themes: “networks, participation and collaboration, and inclusion.” She encouraged participants to collectively “pick your favorite boundary and push it” and reiterated that, “[W]e need to get serious about alternatives to a single measure of impact.” The academic world is slow to change, but “article level metrics are a key lever to encourage change in academic behavior and practice.” In general, OA has made great progress, but “we need to be bolder about taking action.”

Slides from many presentations are available on the [Berlin 10 website](#). Further discussions are available on [Twitter](#) using the #Berlin10SA hashtag.

(With acknowledgment to Abby Clobridge: <http://newsbreaks.infotoday.com/NewsBreaks/Berlin--Open-Access-Conference-Recap-86197.asp> accessed 26/11/2012)



Ujala accepting a certificate of acknowledgement on behalf of LIASA for being 1 of 28 signatories of the Berlin Declaration in Africa

## Sabinet Library Products Advisory Board meeting

This meeting took place in the Sabinet office in Centurion on 18/10/2012 and was attended by librarians representing the tertiary education, as well as the public and private sectors.

The meeting enabled delegates to familiarize themselves with Sabinet's library databases and provided a platform for suggestions for future developments as well as necessary feedback on problems encountered in the new reference platform which was launched earlier this year.

Updates were given on existing and proposed products:

- ◆ SAePublications, a full-text South African journal database, now boasts 307 titles.
- ◆ The African Journal Archive contains the full-text of 175 journals of African origin. This database will be integrated with SAePublications and this have the same functionality.
- ◆ A unique product, Provincial Netlaw, will be available in the near future.
- ◆ Sabinet is having discussions with SAFLI (Southern African Legal Information Institute) <http://www.saflii.org.za/> with regard to an agreement to harvest SAFLI content – this will hopefully enable users to search pdf documents.
- ◆ SACat –Sabinet is investigation the possibility of providing facet-searching options on this database.
- ◆ Sabinet will provide 6 months' notice before the old reference platform is retired.
- ◆ Welcome news is that Sabinet will shortly be sending links to link resolver services, thus enabling seamless article -level access from search engines.
- ◆ SAMedia is not entirely up to date and Sabinet is working with the University of the Free State to rectify this. The fully indexed database (including full-text searchability) should be available by January 2013, thus adding enormous value to this news-clipping database, which dates back to 1978.

Problems raised by and suggestions from delegates included the following:

- ◆ The Union Catalogue of Theses and Dissertations (UCTD) & Navtech (research from Technicons) are not currently available on the new reference platform – this is being addressed.
- ◆ The format of citations exported from SAMedia to RefWorks is unacceptable. Sabinet is addressing this problem.
- ◆ Usage stats are still not fully Counter-compliant.
- ◆ Titles disappear from SAePubs, e.g. Meditari). Updates are needed. (Sabinet replied that the problem is that publishers do not inform Sabinet timeously and changes are often only discovered when subscriptions are updated annually).
- ◆ A suggestion was made that pre-1910 gazettes be digitized.
- ◆ With regard to the title field in SAMedia it was suggested that "Cartoon" be used instead of "No title".
- ◆ Several improvements in functionality and display were suggested for the new reference platform. Sabinet has promised to address these.

**Eileen Shepherd**

## Take a break from Academic work

### Select some leisure reading from our new Popular Reading section

After receiving numerous requests for leisure reading material, it was decided that the time had come to respond. We were delighted to see the enthusiastic response from students and staff who wrote their suggestions for this collection on the whiteboard which was located on the Level 4 landing. We have managed to acquire most of the requested authors and titles, and one may browse through these on the Popular Reading guide at:

<http://ru.za.libguides.com/content.php?pid=364874>

The Acquisitions and Cataloguing staff processed the 210 books in double quick time and these are currently on display behind the hub on Level 4 (Humanities). The books, which are distinguished by a round yellow spine sticker, will be housed in a designated, comfortably furnished Popular Reading area on Level 4, where one may be tempted to curl up and read a novel there and then. Watch this space!

**Student, Antoinette Amankran, makes her selection**



Linda Cartwright & Debbie Martindale

## Certificate Course in Supervision: Nabisa Mbali

I registered for this course for 2012 as part of my developmental plan. It started on the 29<sup>th</sup> February 2012 and the last session was on the 7<sup>th</sup> November 2012. We had 9 modules presented by different facilitators.

The following modules were covered:

- ◆ **Role of the Supervisor and Emotional Intelligence**
- ◆ **Problem Solving, Planning and Customer Service**
- ◆ **Effective Communication**
- ◆ **The Business of Higher Education**
- ◆ **Team Management**
- ◆ **Conflict Management**
- ◆ **Performance Management**
- ◆ **Diversity Awareness and Career Management**

During the last session we had to do an evaluation of the program which included my views, before the course, after the course, what changed (behavior and institutional change).

With all the modules we had to write approximately 5-10 page assignments and we had classes, some 1 day a month and others 2 days a month.





## Sierra Services Platform Implementation

Rhodes Library, along with other SEALS member Libraries, went live on staff workstations with the new *Sierra* Services Platform on 3 October. Prior to the go-live date the libraries had access to the *Sierra* Admin Application so that Library staff could be set up with applications, workflows, and permissions. Systems staff also had access to the beta-site, a test server and a listserv for early implementers.

Library staff started working directly on the Sierra interface from the first day and adapted very quickly and positively to the new system. No special training was necessary as all the Millennium functionality is present on Sierra, just with a different user interface and underlying new software architecture. The implementation of the Circulation section was the most successful and almost trouble free. Other sections have been experiencing some problems which were quickly resolved by the system developers. A few unresolved problems have been referred by the Help Desk to ILL's Software Engineering.

The SEALS servers are hosted by the Rhodes IT Division. The Systems Team's preparations started long before the implementation date and their work contributed largely to the smooth cutover from *Millennium* to *Sierra*. In August the *Millennium* system migrated to the new virtual application server. An additional data server was prepared, before the data transfer and software installation could be done by the developers in California.

*Sierra* was announced in April 2011 and SEALS signed the agreement as an Early Implementer in November 2011. The SEALS Consortium was the first to implement this next generation library system in South Africa. In a [press release](#), **Innovative Celebrates Sierra Launch in South Africa with strong LIASA Presence**, *Innovative Interfaces* acknowledged the success of the South East Academic Libraries System (SEALS) Consortium, "whose member libraries are the first in the country to go live on the *Sierra* Services Platform". Along with the SEALS Consortium, *Innovative* serves over 30 libraries in South Africa, including National Library of South Africa, University of Johannesburg, University of Pretoria, and University of South Africa.

Today's libraries need to move beyond the traditional integrated library system (ILS) functionality to deal with electronic information and make their system interoperate well within the broader computing environment. With significant improvements in software architecture, the release of *Sierra* marks a milestone in the evolution of library systems. Open source tools like the *PostgreSQL* database and *Lucene*™ keyword engine give users and developers a familiar manner to interact with Sierra. In addition, Sierra will have a comprehensive library of APIs for 3rd-party and library-developed applications, as well as tools to facilitate interaction with web properties and social networking sites.

Irene Vermaak

### RUL First Aiders Anelisa Mente

To ensure that the library has enough staff to tackle any life threatening situations, Anelisa Mente was sent on a First Aid Course offered by St John Ambulance Centre. The course ran from Mon 10 to Fri 14 September 2012, Anelisa successfully completed Level 1 & 3, and is now a qualified First Aider. This brings the number of First Aiders at Rhodes Library to seven.





## 14th LIASA Annual Conference



*Anelisa Mente, Sindiswa Gule and Vuyokazi Gontshi, Rosina Rachidi (RUL ex- colleague)*

The Library Director Ujala Satgoor, together with colleagues, Vuyokazi Gontshi, Sindiswa Gule and Anelisa Mente, attended the 14<sup>th</sup> Library and Information Association of South Africa (LIASA) Conference which was held on 1-5 October 2012 at the International Convention Centre, Durban.

The theme for the conference was "Libraries: Empowering communities, building a nation". The conference was well attended by delegates working in libraries and information services from South Africa, neighboring countries and across the globe. There were representatives from library associations such as Zimbabwe Library Association (ZimLA), American Li-

brary Association (ALA) and the International Federation of Libraries Association (IFLA), to mention a few. Delegates presented papers on issues surrounding the role of Library and Information Services in transforming the nation. It was highlighted that information professionals have a crucial role in taking up leadership roles and driving development in communities by emphasizing the importance of information empowerment.

Amongst many topics that were discussed and presented at the conference, challenges faced by tertiary institutions that offer Library and Information Studies were also touched on. These institutions are an important part in producing knowledgeable and highly skilled professionals who can take charge of leadership roles and transformation. These professionals have to be relevant and therefore the institutions have to keep up with technological developments that affect library and information services.

During the course of the conference LIASA celebrated its 15th anniversary on a roundtable discussion. This was a valuable experience for some of us who are still new in the profession and for some colleagues who are not old enough to have started in its inception. since its formation in 1997. The preceding committee handed over to the newly elected committee that will serve for the 2012-2014 term. Ujala Satgoor was one of the candidates who took up new roles, after serving as president-elect for two years, she assumed the role of presidency. The presidency role involves representing the association nationally and internationally and leading the Association to the next level.

Overall, the conference was enjoyed by all and we all came back with renewed energy and empowered.

**By Anelisa Mente, Sindiswa Gule and Vuyokazi Gontshi**

## Stocktaking

The stocktaking project started on 12 September 2012 with volunteers stocktaking the Level 4 humanities section before work, using the Circa programme. Although several problems were initially experienced, slowing down progress, these have been resolved.

Level 3 Humanities staff started stocktaking their own section on 11 October 2012 and staff managed to continue stocktaking throughout the exam period. To date, they have done stocktaking on 6 stacks.

Level 2 Science staff also started stocktaking their section. They have completed the Large books and have started stocktaking the Reference section.

Level 4 Humanities started stocktaking after exams and are making good progress. They have completed 2 stacks.

In total, to date, 12 122 books have been inventoried. Approximately 745 problems have been encountered and resolved, e.g. unlinked books, incorrect spine labels, etc.

## LibQUAL+® 2012 – Help Us Help You!!

LibQUAL+® is an international web-based survey, developed and refined by the Association of Research Libraries (ARL), which measures library users' perceptions of service quality and identifies gaps between desired, perceived and minimum expectations of service. Rhodes University Library (RUL) conducted its first LibQUAL+® survey in 2005. Since then, not only had the Library and its services changed significantly, but the needs of the people who use the library and their requirements had also changed. The library undertook to run a second survey to determine if the services being offered were meeting these needs so that appropriate service strategies could be developed.

The survey was run for three weeks between the 13<sup>th</sup> and the 31<sup>st</sup> August 2012. Planning for the event began as early as May 2012 with an internal information session in the library where Wynand Van der Walt gave a power-point presentation about LibQUAL+® to the Rhodes Library Staff. A marketing team was chosen and in June, under the leadership of Philip Clarke, they began meeting weekly to develop and implement a marketing plan. The intention was to inform RUL users about the forthcoming LibQUAL+® survey: its purpose, what form it would take and when it would be. In the 2005 survey, the response rate had been poor and so it was the team's mandate to significantly improve on this. It was decided that incentive prizes, including an iPad, external hard drive and "funky" USB sticks, would be offered to encourage participation in the survey. A comprehensive plan of action, involving articles, e-mails, bookmarks, banners and posters, twitter messages, radio broadcasts and visits to Faculties, was drawn up and effected over the weeks before and during the survey.

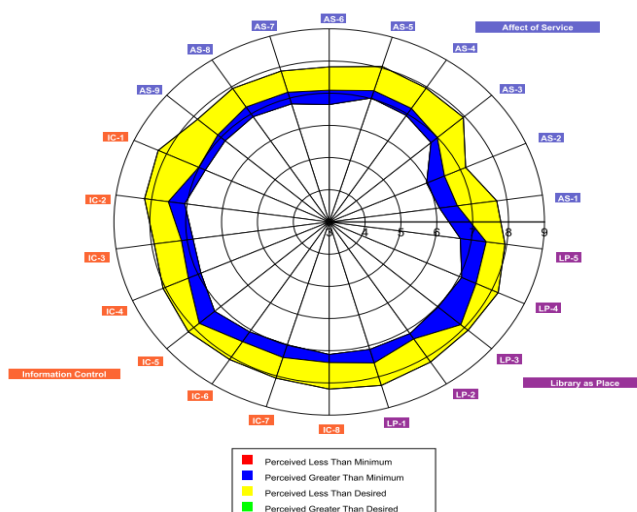


Fig.1 Overall results looking at all three dimensions

The result was a resounding success with an overwhelming response of 1447 valid surveys being completed by Rhodes Library users, far better than had been anticipated. The LibQUAL+® survey results were processed initially by the Association of Research Libraries in the United States. Out of all the Library Users who completed the survey, 50 names were randomly selected. The lucky winners of the LibQUAL+® prizes were then drawn from these 50 by Dr Peter Clayton (DVC: Research) and Ms Ujala Satgoor (Director: Library Services) at a function held in the library on the 26 September 2012. The winners were:

1<sup>st</sup> prize (iPad): Ms Aqualine Kuretu

2<sup>nd</sup> prize (Hard drive): Ms Alicia Wentzel

3<sup>rd</sup>, 4<sup>th</sup> and 5<sup>th</sup> prizes (Flash drives): Dr Sukhmani Mantel, Ms Catherine Bower, Ms Noelle Obers

The LibQUAL+® responses are currently being analyzed by Library Staff and strategies are being developed to address the issues that were raised. It is anticipated that these strategies will be incorporated into library policy for 2013.

## IUG-SA

The 2012 IUG-SA Conference held in Bloemfontein (11-14<sup>th</sup> of November 2012) was attended by Jabu Nene, Nicolene Mkhathali, Irene Vermaak, Carol Perold, Brenda Stoltz, Linda Cartwright and Wynand van der Walt. Though the various Rhodes attendees experienced the IUG differently, it was generally agreed that attendance was of benefit. One of the direct outcomes of this conference is the opportunity to network and through conversation being able to assess the current technological and environmental context of each of the various institutions in attendance. The environmental assessment allows for greater input into strategy development as well as contributing to risk and opportunity assessments.

**Wynand**

The IUG conference was held in Bloemfontein at the University of Free State. Seven people from Rhodes library attended the conference. There were about 150 delegates from different institutions and representatives from Universities of Botswana & Namibia.

On a personal note, I found the Conference most useful to Systems & Circulation Librarians, and to Technical Services staff, especially Cataloguing & Acquisitions.

However, I benefited because of my Cataloguing background. I was surprised to hear that SEALS is the first consortium to use SIERRA as others are still using Millennium. Maretha gave a presentation on the "SEALS Sierra journey", which I think people found very interesting.

The most outstanding presentation for me was on the last day of the Conference, which was on the "use of mobile technology at UJ". A very interesting talk presented by the Information Services librarian from the UJ. He mentioned that if Librarians want to hold on to their roles as Information professionals they need to be able to reach out to users in their preferred method of communication. The generation we are dealing with is iGeneration. He explained the iGeneration as users who are connected, born multi-taskers, vast consumers of media, want to create their own world, don't draw between work and personal life, work smarter not harder and need to engage in creative, technologically-driven ways.

I was very impressed with the fact that at UJ they have done some Mobile Library Projects this year, in 2012. One project that I found interesting is sponsored by Core Computer Business with 15 iPads for UJ Kingsway Campus Library. The 12 iPads will be on stands in the library for students to use with selected applications, and 3 iPads will be used by library staff to explore and learn how to use them.

Generally, the IUG-SA 2012 Conference gave me an opportunity to network and to expand my knowledge on different Academic Library Consortia in South Africa.

**Nicolene**

It broadened and enhanced my knowledge on the use of library modules relevant to my line of work. I had an opportunity to share ideas, tips and tricks with other Circulation librarians from different institutions. From this I have learned better ways of doing my work in the most efficient and effective way, an example here is the set-up of **Auto-send** of notices instead of sending them manually every day. The different papers presented were very informative. This attendance elevated an interest that one day I can present a paper of my own or maybe in collaboration with others.

**Jabu**

## Presentations

### **Title: *Fitting e-books into your e-strategy***

**Presented by Wynand van der Walt (co-authored by Brenda Stoltz and Michelle Booysen)**

This paper was presented at the NMMU eBooks Workshop held on the 11<sup>th</sup> of September 2012. The paper talk to the incorporation of e-books within the context of a broader collection development & management policy and the associated problems experienced. This presentation looked at Rhodes' strategy as well as how the e-book revolution impacts on workflow and areas of responsibility of those units that support the academic library services

### **Title: *Loading Oxford E-books with a locally-created load profile***

**Presented by Maretha Allwright and Wynand van der Walt**

**Abstract:** The SEALS dream was to load clean electronic records into the SEALS shared databases. A decision was taken to test a locally load profile for the Oxford Scholarship Online electronic book collections to test if this is possible. This paper explains how a local profile for Oxford records was constructed, the records brought into Marc-Edit to for editing of certain fields and how the records ultimately appeared in the SEALS database. The presentation also looked at solving matching problems against the coverage data, and what the ERM loading issues were.

### **Title: *The CIRCA experience at Rhodes***

**Presented by Wynand van der Walt (co-authored by Irene Vermaak and Chantel Clack)**

**Abstract:** Rhodes University Library Services recently embarked on a stock-taking exercise using the CIRCA Inventory Control module on Millennium and Sierra. Initial challenges nearly derailed the project. This presentation highlighted the challenges faced as well as the process finally adopted to complete the project successfully, aimed at contributing to higher levels of data integrity on the catalogue.

## Workshops

### ***Transformation Awareness Workshop***

The Transformation Awareness Workshop held in November of 2012, was an opportunity to reflect on the challenges faced by Rhodes as an institution pertaining to transformation, why transforming is imperative for the survival of the institution, and how each department/unit can contribute to creating a culture that is inclusive and representative of the values which can strengthen Rhodes' position within the higher education context.

## Technical Services Projects

### ***RAPS Project***

The RAPS (Rhodes Periodicals Store Level 1) project is aimed at correcting the item information (bibliographic, item and checkin records) of periodicals held in the Level 1 area. Since the move into the new building, the Library have received numerous complaints of items listed as being held on level 1 but seem to be missing, journals being incorrectly shelved, and the items being difficult to find on the stacks.

Erica Hart has been working on correcting the information which thus far entailed the following:

- A journal title list of each stack has been placed on the side of 5 stacks, making it easier for users to find a specific journal;

- 141 titles have been checked so far (of which 22 titles were not linked and in certain cases complete bibliographic records had to be created);

- In certain cases titles had the incorrect locations listed;

- Additional title information had to be added to the 222 MARC fields (again to ensure that users can find the items on the catalogue);

- More than 3000 corrections to the 008 MARC fields were also made thus far.

**Wynand van der Walt**



## CARNEGIE LIBRARY LEADERSHIP ACADEMY

On the weekend of the 27<sup>th</sup> September 2012, Thandiwe Menze, Nicolene Mkhathali & Jill Otto, were invited to attend a CLLA6 graduation dinner as they successfully completed and met all the requirements of the Carnegie Library Leadership Academy. The dinner was at the Leriba Lodge in Centurion, Pretoria. As this was the last Academy, the dinner formed a part of the Carnegie Emerging Library Leaders Symposium and the CLLA6 participants had an opportunity to meet the alumni from the previous Academies. The program started on Saturday 27<sup>th</sup> at 10:00 am with a welcoming and keynote speech from the Project Director, Ujala Satgoor. Ian Mann from Gateways Business Consultants presented an informative paper on Leadership in practice: strategy that works. The alumni (all Leadership Academy participants) had group discussions on the impact of the Academies. In the evening there was a Gala Dinner and graduation ceremony where participants from the 6<sup>th</sup> Leadership Academy received certificates of completion. The Rhodes University participants, Thandiwe Menze, Nicolene Mkhathali and Jill Otto received their certificates with distinctions while their Library Director, Ujala Satgoor, looked on with pride.

The program proceeded to the following day, Sunday the 28<sup>th</sup> of September. Arthur Goldstuck, a Managing Director from World Wide Worx presented a very interesting paper on "Libraries and technology: taking the lead for development". His presentation covered various aspects of technologies in libraries. The Symposium ended with Ujala Satgoor calling for the CLLA alumni to formulate the Declaration of Intent.





Pelisa Vanda is my name, my friends call me "Pearl". My job title is Librarian: Undergraduate Services. I joined Rhodes University Library from 01 September 2012.

Prior joining RUL I was a Faculty Librarian at NMMU and I have 9 years working experience in an academic library at Information Services Section.

I started working in 2003 and I was first appointed as an Assistant Librarian, in the same year I got promoted to be the Faculty Librarian for the Faculty of Education, assisting at the Faculty of Engineering, Built Environment and Information Technology, Subject Librarian for the Department of Public Administration and Human Movement Sciences all at once. After the merger I was then appointed as a Faculty Librarian for Arts and Humanities from 01 April 2010.

I studied Library and Information Studies at the then Port Elizabeth Technikon and now NMMU. I have BTech Degree and I studied further from 2010 through Unisa doing Research Methodology on Honors level. I then registered in 2012 for Masters in Information Science (MInf).

Coming from a disadvantaged background, my driving force is to explore new avenues that will add value to my life and those around me. I love people and I show respect to everyone without prejudice.

## NEW RUL STAFF MEMBERS



My name is Luke Adriaan. I am 25 years old. I was born in Port Elizabeth and raised in Grahamstown. I attended Graeme College from grade 2 up until grade 12 and continued my tertiary education at Rhodes University. I graduated in 2010 with majors in Organizational Psychology and Sociology, I also have a post graduate diploma in enterprise management.

I joined the library team as a student technical officer in 2007 and continued to work throughout my varsity career moving from the old library into the new modern library.

I am currently working as a technical support assistant in the library, I thoroughly enjoy my job as I am fascinated by technology.

In my spare time I enjoy reading, listening to music and going to the gym, I also love social networking



My name is Ndileka Mtshizana. I am from Mthatha. I matriculated at Holy Cross High and did my BBIBL at Unitra which I obtained in 2000. After qualifying I volunteered at Wynberg library in Cape Town and then went on to get my first contract at Peninsula Technikon Library as an evening supervisor in 2001.

At the end of this contract I worked at Milnerton library in the children's section after which I realised that I was an academic librarian and was offered another contract and later a permanent position at Peninsula Technikon in 2002 where I deputised for the circulation librarian and relieved in satellite libraries as branch librarian. Peninsula technikon merged with Cape Technikon in 2005 and became Cape Peninsula University of Technology (CPUT). I obtained my BBIBL Honours from the University of the Western Cape in 2006 and moved to the University of Fort Hare as Assistant Librarian Information services and also headed the circulation department. It was now time to become a Librarian so I got a position at UCT as Subject Librarian in the Commerce Library. In 2008 I started a Tshwane University of Technology branch library in Cape Town which I ran part-time. In 2009 till November 2012 I was back at CPUT where I was Faculty librarian and then seconded to Marketing Librarian, Head ILL, and started a Distance support service. The latest was being a Branch Librarian at the Thomas Pattullo Library.

My name is Ndileka Mtshizana. I am from Mthatha. I matriculated at Holy Cross High and did my BBIBL at Unitra which I obtained in 2000. After qualifying I volunteered at Wynberg library in Cape Town and then went on to get my first contract at Peninsula Technikon Library as an evening supervisor in 2001.

## Congratulations

.....for completing and passing

### 2012 Supervisory Course

- ◆ Nabisa Mbali

### 2012 Office Admin Course

- ◆ Noelene Pillay

## Staff on the Move....

Anelisa Mente qualified to write exams towards obtaining the Bachelor Information Science (BInf) qualification offered at Unisa. The exams went well and Unisa should release the results as soon as the scripts are marked.

After an absence of 18 months from my Unisa studies I decided to take to the books again. I registered for the second semester of 2012. The four modules included the following:

Introduction to Interactive Programming

Business Management

Introduction to Programming 1

Introductory Financial Accounting

My exams finished on November, 23. Depending on my results I am looking forward to doing another 10 semester modules in 2013.

**Gareth Dampies**  
(ICT Specialist)



## Birthday Corner....

### November

Ann S

Noelene

### December

Nabisa

Debbie

Irene

Carol

Anne W

Irene

### July

Roelien

Gareth

### August

Michele

Thandiwe

### September

Viv

Sue

Eileen

### October

Fiona C



Staff Development, or continuing professional development (CPD) as it is otherwise known, is important for staff to keep abreast of developments in academic librarianship or improve their skills sets so that the quality and standard of service is influenced by best practices. To this end several staff are identified and encouraged to attend conferences, workshops, seminars, etc. The Department of Human Resources has been extremely supportive of these opportunities. CPD also includes involvement in the broader local, regional and national LIS structures. This enables professionals to engage herein as representatives of the University thereby influencing thought leadership within and beyond the institution.

### CONFERENCE/WORKSHOP/SYMPOSIUM ATTENDANCE

- ◆ Anelisa Mente, Vuyo Gontshi and Sindi Gule attended the annual LIASA conference in Durban from 1-5 October. The conference theme was “Libraries: Empowering communities, building a nation”
- ◆ Thandiwe Menze, Anelisa Mente and Pelisa Vanda attended a SAOUG regional meeting in Port Elizabeth on 12 October. A presentation, “Social Media: A double-edged sword” by Prof Reinhardt Botha was delivered.
- ◆ Thandiwe Menze attended a two-day mini symposium held on 19-20 September at the University of Pretoria which included training workshops on social reporting, tablets, QR codes, repositories, research data management and an introduction to different mobile devices
- ◆ Linda Cartwright, Nicolene Mkhathali, Jabu Nene, Carol Perold, Brenda Stoltz, Wynand van der Walt and Irene Vermaak attended the IUG-SA conference in Bloemfontein in November 2012. An individual presentation was made by Wynand on *The Circa experience at Rhodes* and a joint presentation by Wynand and Maretha Allwright on *Loading Oxford E-books with a locally-created load profile*
- ◆ Roelien Clarke, Debbie Martindale, Ujala Satgoor and Eileen Shepherd attended the Berlin 10 Open Access Conference, 06-08 November 2012, Stellenbosch University.
- ◆ Thandiwe Menze, Jill Otto and Nicolene Mkhathali attended the Carnegie Emerging Library Leaders Symposium held on 28-29 October 2012 at the Leriba Lodge, Centurion, Pretoria. All three completed the 6<sup>th</sup> Library Leadership Academy with distinction. Ujala Satgoor, as the Project Director, also attended this Symposium which served as the last formal event of this dynamic project

### PROFESSIONAL INVOLVEMENT

- ◆ Ms Eileen Shepherd as a member of the Sabinet Advisory Board attended a meeting in Centurion on 17 October
- ◆ Ms Pelisa Vanda is a member of the EC SAOUG Committee
- ◆ Ms Thandiwe Menze is the Convener: Higher Education Libraries Interest Group (HELIG), EC LIASA
- ◆ Mr Wynand van der Walt is the Chair, SEALS Standards Committee
- ◆ Ms Ujala Satgoor completed her 3-year term in September 2012 as a member of the Board of the National Library of South Africa (NLSA)



- ♦ Ms Ujala Satgoor assumed the position of President, Library and Information Association of South Africa (LIASA) on 04 October 2012 for a 2-year term (2012-2014)

<http://www.ru.ac.za/latestnews/name,71645,en.html>.

This position also entitles Ms Satgoor to sit on the National Council for Library and Information Services (NCLIS) which is an advisory body to the Ministers of Arts & Culture, Basic Education; and Higher Education & Training, whose portfolios include public & community, school and academic libraries respectively.

## FORMAL STUDY

Congratulations to:

- ♦ Thandiwe Menze, Nicolene Mkhathali and Wynand van der Walt on being accepted for the 3<sup>rd</sup> intake (2013-2014) of the Carnegie-funded M.IT programme offered by the Department of Information Science at the University of Pretoria. This 2-year course work Masters programme aims to expose academic librarians to the theory behind the current IT-related trends and issues that impact on the practice of current academic librarianship. It is believed that hereafter graduates will be able to contribute substantially to the design and implementation of an e-Strategy of an academic library.

## South African Online User Group (SAOUG) EC Meeting

RUL attendees: Anelisa Mente, Nicolene Mkhathali, Pelisa Vanda, and Thandiwe Menze

The Eastern Cape Branch of the SAOUG was formed in 2009 and holds at least two meetings a year.

The aim of the SAOUG is to provide an insight into the extent of the growth and activity taking place in the information industry. This year's second meeting was held on Friday 12 October 2012 in the Centre for Teaching Learning and Media (CTLM) Seminar Room, Nelson Mandela Metropolitan University. The meeting started with registration and two eager RUL staff took the opportunity to take up membership at the meeting. Delegates from different institutions in the Eastern Cape including several from public, special and academic libraries attended.

The key speaker for the day was Prof Reinhardt Botha from the School of ICT at NMMU. He gave a presentation entitled: "Social Media: A double-edged sword." Bad news sell newspapers. Many people are therefore intimately aware of the negatives (time wasted, bad spelling, questionable social behavior) and the downright ugly (supporting real-world crimes, cyber bullying and privacy breaches). The talk acknowledged the dark side of social media, but also argued that there is a good side. Enabling niche groups, connecting with old friends and family and providing a platform for individuals are some good stuff. What is more exciting though is the absolutely superb. Two examples, counselling to drug addicts and doing volunteer [math tutoring](#), show how social media can be used for the better of society. We need more people to see the good and superb side of social media. Prof Botha encouraged dialogue and questions and comments. Some of the questions dealt with Facebook's "privacy settings", which refers to one's ability to block unwanted guests.

The talk was well received by those present, most of whom indicated that they used using social media in one form or another.

Prof Botha was thanked for his talk and given an Exclusives Books voucher as a token of appreciation. The meeting adjourned at 12:10.

Blog: Reinhardt's Ramblings <http://rabothe.wordpress.com/>

Twitter: @RABoTha <http://twitter.com/RABoTha>

## Staff Socials....

### Bowls Evening





## 2012 Year End Function



RUL Staff enjoying their year-end function at the Yellow House in Grahamstown.

Joining the RUL Team for Lunch were:

Dr P Clayton (DVC Research)

Maretha Allwright (SEALS Manager)

Jeanne Berger (previous Deputy Director, now residing in Paris)



## 2012 Year End Function

