

STUDENT IT HELPDESK

A free computer carry-in service for software and network related issues

Helpdesk operating times:

Open during the Main Library's operating hours.

Orientation Week

Mon - Thu: 08:30 - 17:00

Friday: 08:30 - 17:00

Saturday: 09:00 - 12:30

Sunday: CLOSED

Term time

Mon - Thu: 08:30 - 22:30

Friday: 08:30 - 18:00

Saturday: 09:00 - 21:00

Sunday: 13:30 - 17:30

WHERE ARE WE?

The Student Helpdesk is located on level 1 of the Rhodes Main Library.

The IT Shop is located on the ground floor of the Struben Building (opposite the Jacaranda Labs)

IT SHOP

An on-campus shop for your basic IT needs

IT Shop operating times:

Monday to Friday: 09:00 - 13:00 & 14:00 - 16:30

Connecting to

Connect your Wi-Fi enabled device to eduroam - Username: yourStudentNumber@wf.ru.ac.za

Password: Your provided Rhodes university password.

Go to <http://www.ru.ac.za/studentnetworking/config/> for information on configuring your computer to work on the Student Network.

For student technical support, email studentsupport@ru.ac.za