



RHODES UNIVERSITY

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Frequently Asked Questions for First-Time Entry Students (FTEN's) of 2024



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We would like to congratulate you on your Grade 12 results and for choosing Rhodes University as your higher education institution of choice. In order to assist you to be prepared for Registration 2024, we have set out a few frequently asked questions to guide you through the process.

We look forward to welcoming you to Rhodes University!

2024 Registration

1. For First Year students – When and how to register?

Students will be able to start with online registration on 02 February 2024 from 18:00 and FTEN students will come to campus **on Saturday, 03 February or Sunday, 04 February 2024 between 07:00-15:00 at the Rhodes University campus, Makhanda.**

Local students from Makhanda and Oppidan students (students not living on campus) may report to campus on Saturday, 03 February 2024 to complete their registration. Once all final offers have been made, all students will be provided with information and **must** try to register online to minimise the process on campus.

In January 2024, prior to registration, if you receive a final offer of admission, you will receive an email asking you to log into ROSS (<https://ross.ru.ac.za/>) to **accept your offer** (Yes, I am coming indicator)

Once you have received an offer, made your **initial payment (by 26 January 2024)** and received your letter of acceptance; you will be able to register online.

You should already have a ROSS login to our student portal and there you will update information and register yourselves. You will only be able to register when you have met all the requirements that precede registration. Details of what is holding up your registration will be displayed on the same screen.

As soon as you have registered and want to do curriculum approval, you will log in as a registered student. There are two bullets. Select the correct one. The login details and password remain the same on both.

2. Will the University provide me with a device/laptop?

You must consider a laptop as part of your fundamental academic tools. Public labs are available for students who do not have laptops, but the laptop gives students the freedom to access the workspaces required any time and at their preferred times.

You may consider purchasing your laptop through the University. The University can source certain models that vary in price and range from entry level to top of the range laptops.

Alternatively, you can purchase a laptop that suits your budget from anywhere else. The University does not enforce any standard brand or model but can give recommendations if required.

The IT Shop is open Monday to Friday in the Struben Building on campus should you wish to purchase a laptop via the University. You can also email itshop@ru.ac.za for assistance.

3. If I am not able to register online (eg. Data or connectivity issues)?

Students with problems registering online, can register at Rhodes University in Makhanda on the stipulated dates (03 and 04 February 2024).

4. International students

Q: I have paid the initial fee. As an international student how do I proceed to complete the online registration?

A: In line with immigration regulations, the Global Engagement Division (formerly the International Office) will receive and check documents, validate these, clear each international student for registration and update the registration system. Once this is done, you are cleared to proceed with registration.

You are requested to email copies of (i) your passport bio page, (ii) your current visa, as well as (iii) your medical aid certificate to internationaloffice@ru.ac.za to be assisted. Failure to produce any of these documents will result in a delay to the clearance.

Visa Related

- Your Study Visa should be valid and endorsed for studies at Rhodes University.
- The expiry date on your visa should be compliant with visa regulations or relevant concessions for 2024.

Medical aid membership

- The membership certificate should be for the full year ending 31 December 2024
- The Global Engagement Division will verify membership upon receipt of the certificate.

The Global Engagement Division undertakes to verify documents during and after registration. Invalid documentation may result in automatic deregistration. Fraud will not be tolerated. Kindly note there are serious consequences to any misrepresentation of immigration documents.

On-campus assistance

The Global Engagement Division located in the Eden Grove Building can assist in-person with any visa and medical aid issues, as well as any other related assistance required. The Simeka Health Consultants, who provide independent advice and the recommended medical aid providers will be represented as well.

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5. Will my parents or guardians be able to accompany me to campus for registration?

Yes, parents and/or guardians are welcome to accompany you to registration, but we do encourage that parents/guardians wait outside of the registration venue in the parent tents for you to complete the registration. This is just to minimise the number of people in the registration venue and for health & safety purposes of all students, staff and parents.

Parents/Guardians are welcome to accompany you from the registration venue to either your on-campus or off-campus accommodation.

6. What do I need to bring with me for registration?

All new first-year students will be requested to provide the following:

- 1 Letter of acceptance or confirmation of an offer that contains your student number
- 2 ID document or passport
- 3 Original final NSC / IEB / A-level / HIGCSE results
- 4 Proof of Initial Fee clearance
- 5 Where possible proof of online registration

International Students will also need to bring the following:

1. Passports
2. Study Visas or VFS receipts if covered by contemporary concessions.
3. Proof of medical aid cover that will be appropriate for living in Makhanda.

7. What if I have not received my NSFAS clearance yet?

Students who have not received their NSFAS clearance will either have to pay the initial fee or should not travel to Makhanda.

Please do not arrive on campus, if you have not been NSFAS cleared. The University cannot register you, if you have not been NSFAS cleared.

Email Fees and Initial Fees queries to studentfees@ru.ac.za or visit <https://www.ru.ac.za/studentfeesandfinancialaid/> for the 2024 Fees Booklet.

8. How will curriculum approval (subject choice selection) take place?

Curriculum approval for first year students takes place at the end of Orientation week, where students consult with academic staff of the respective faculty regarding their subject choice selection.

Faculty	Date	Venue	Mode & Notes
Commerce	09 February	Eden Grove Red	Block registration will take place. Students only see the Dean if they would like to change subjects.
Education	09 February	Big Lecture Theatre, Education Building	Face to Face consultation
Humanities	08 - 09 February	Barrat Lecture Complex	Face to Face consultation
Law	09 February	Law Faculty	Face to Face consultation
Pharmacy	Will be done online due to the structured curriculum		
Science	09 February	Eden Grove Blue	Face to Face consultation

If you have any other academic questions regarding the curriculum or subjects, you are welcome to have a look at the University calendar at <https://www.ru.ac.za/diaryanddates/> which consists of Institutional rules, curriculum outline and other relevant academic information.

Rhodes University Student Recruitment

Registrar's Division

Eden Grove, Lucas Avenue, Makhanda, 6139

P.O. Box 94, Makhanda, 6140, South Africa

www.ru.ac.za



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